

**Espresso Financial Services Private Limited**

**Format for Investor Complaints Data to be displayed by Stockbrokers on their respective websites**

**Data for every month ending – 31/05/2026**

S N	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^(in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	00	00	00	00	00	00	00
2	SEBI (SCORE S 2.0)	00	00	00	00	00	00	00
3	Stock Exchanges	00	0	00	00	00	00	00
4	Other Sources, (if any)	00	00	00	00	00	00	00
5	<b>Grand Total</b>	<b>00</b>	<b>00</b>	<b>00</b>	<b>00</b>	<b>00</b>	<b>00</b>	<b>00</b>

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of monthly disposal of complaints**

Sr. No	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Jan, 2025	00	01	01	00
2	Feb, 2025	00	03	03	00
3	Mar, 2025	00	02	00	02
4	April, 2025	02	01	03	00
5	May, 2025	00	00	00	00
6	June, 2025	00	00	00	00
7	July, 2025	00	01	01	00
8	Aug, 2025	00	01	01	00
9	Sept, 2025	00	00	00	00
10	Oct, 2025	00	00	00	00
11	Nov, 2025	00	00	00	00
12	Dec, 2025	00	00	00	00
13	Jan, 2026	00	00	00	00
14	Feb, 2026	00	00	00	00
15	March, 2026	00	00	00	00
16	April, 2026	00	00	00	00
17	May, 2026	00	00	00	00
	<b>Grand Total</b>	<b>02</b>	<b>09</b>	<b>09</b>	<b>02</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved During the year	Pending at the end of the year
1	2021-22	01	131	131	01
2	2022-23	01	322	314	09
3	2023-24	09	539	546	02
4	2024-25	02	207	207	02
5	2025-26	02	03	05	00
6	2026-27	00	00	00	-
	<b>Grand Total</b>	<b>15</b>	<b>1202</b>	<b>1203</b>	<b>14</b>