

Format for Investor Complaints data to be displayed by Depository Participants on their respective websites.

**Data for every month ending – 30/11/2025**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	00	00	00	00	00	00	00
2	SEBI (SCORES)	00	00	00	00	00	00	00
3	Depositories	00	01	03	04	04	00	11
4	Other Sources, ODR (if any)	00	00	00	00	00	00	00
5	<b>Grand Total</b>	<b>00</b>	<b>01</b>	<b>03</b>	<b>04</b>	<b>04</b>	<b>00</b>	<b>11</b>

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	July, 2024	01	09	09	01
2	Aug, 2024	01	06	05	02
3	Sept, 2024	02	12	13	01
4	Oct, 2024	01	08	09	00
5	Nov, 2024	00	04	02	02
6	Dec, 2024	02	07	09	00
7	Jan, 2025	00	06	05	01
8	Feb, 2025	01	04	04	01
9	March, 2025	01	05	06	00
10	April, 2025	00	00	00	00
11	May, 2025	00	01	00	01
12	June, 2025	01	01	02	00
13	July, 2025	00	05	05	00
14	Aug, 2025	00	04	04	00
15	Sept, 2025	00	04	04	00
16	Oct, 2025	00	01	00	01
17	Nov, 2025	01	03	04	00
	<b>Grand Total</b>	<b>11</b>	<b>77</b>	<b>77</b>	<b>11</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

### Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2021-22	0	326	320	6
2	2022-23	6	180	183	3
3	2023-24	3	239	237	5
4	2024-25	5	92	97	0
5	2025-26	0	20	20	-
	<b>Grand Total</b>	<b>14</b>	<b>857</b>	<b>857</b>	<b>14</b>