

Status: Error execution

Error-Execution Manage ⓘ

If the Status shows **Error-Execution** then immediately close any open trades in your account and then check what caused the error to solve it. We recommend closing all positions because the Algo stops running all the trades when it goes into **Error-Execution** status, so it will not hit stop-losses on any open legs and will not auto exit open trades at 3:15 P.M which can potentially cause losses.

Go to Strategies → DEPLOYED

The screenshot shows the TRADETRON ALGO STRATEGY MARKETPLACE interface. The top navigation bar includes 'Dashboard', 'Strategies', 'Services', 'My Subscribers', and 'Reports'. The 'Strategies' dropdown menu is open, showing options: 'CREATE', 'DEPLOYED' (highlighted with an orange circle), 'MY STRATEGIES', 'MARKETPLACE', 'TOP CREATORS', and 'BACKTEST'. The main content area displays a table of strategies with columns for 'Instrument Symbol', 'Qty', 'LTP ₹', and 'Va'. The 'Execution' status is set to 'LIVE AUTO'. The 'Counter' is 8. The table lists four strategies, all with a quantity of 0 and a status of 'DEPLOYED'.

Instrument Symbol	Qty	LTP ₹	Va
1. <u>OPTIDX_BANKNIFTY_29JUN2023_CE_43700</u> IV: 10% Delta: 0 Gamma: 0.00 Theta: 0 Vega: 0	0	221.10	
2. <u>OPTIDX_BANKNIFTY_29JUN2023_PE_43500</u> IV: 11% Delta: 0 Gamma: 0.00 Theta: 0 Vega: 0	0	156.55	
3. <u>OPTIDX_NIFTY_29JUN2023_CE_18700</u> IV: 8% Delta: 0 Gamma: 0.00 Theta: 0 Vega: 0	0	79.65	
4. <u>OPTIDX_NIFTY_29JUN2023_PE_18750</u> IV: 8% Delta: 0 Gamma: 0.00 Theta: 0 Vega: 0	0	104.10	
Total	0		

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If there is **Error-Execution**, Close all open positions in Trade Tiger and Click on three dots here

0	104.10	0	-987
0		0	-945
			-0.24%

Multiplier: 1x

Capital: ₹ 400 K Broker: Sharekhan

Status: Error-Execution Manage Counter: 10 (₹ 0)

Qty	LTP ₹	Val ₹	P&L ₹
0	0.00	0	0

Then click on the **NOTIFICATION LOG** to check all the processes completed by the deployed strategy

Multiplier: 1x

Capital: ₹ 400 K Broker: Sharekhan

Status: Error-Execution Manage Counter: 10 (₹ 0)

Qty	LTP ₹	Val ₹	P&L ₹
0	0.00	0	
0	0.00	0	0
0		0	0
			0.00%

Menu options: PAYOFF CHART, STATISTICS, DELETE, REACTIVATE, NOTIFICATION LOG, USER NOTES, DOWNLOAD DATA

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One of the most common error is the Token error and it happens when the client does not do the Daily Process – 1 in the morning. Another error is as show in the NOTIFICATION LOG below. This error is caused due to insufficient funds in the trading account.

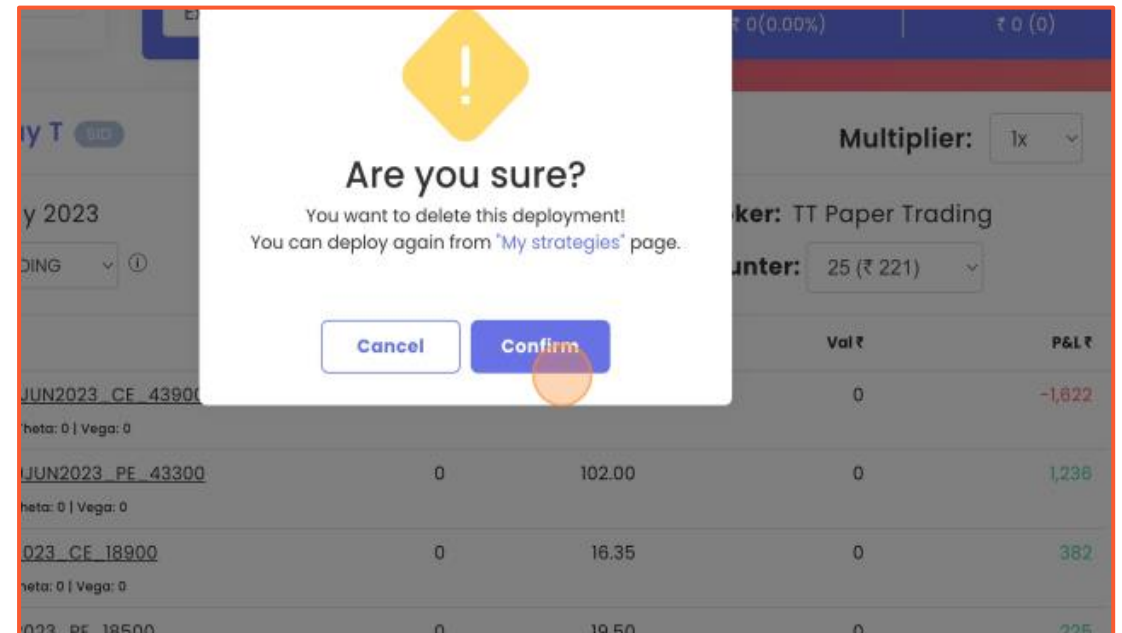
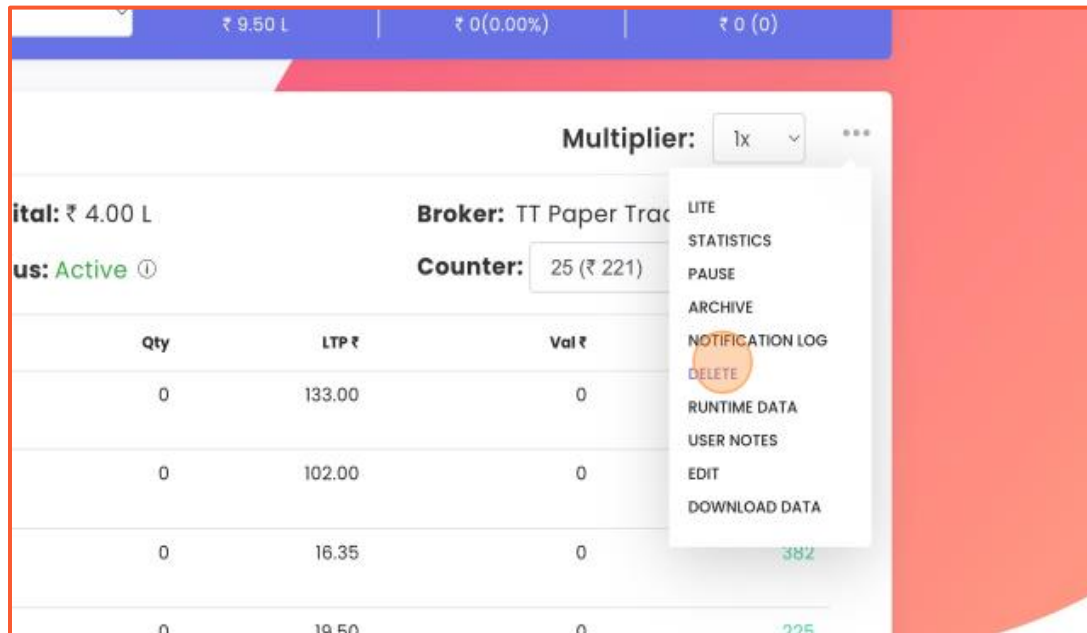
Filter	
Time	Message
23:16 PM	Order Status is exchange rejected, going to Error-Execution
23:16 PM	Status changed from Live-Tranching To Error-Execution
23:16 PM	You have insufficient funds. You require Rs. 126498.15 to place this order
21:05 PM	Status changed from Active To Live-Tranching
21:05 PM	Tranching - #1, taking position OPTIDX_BANKNIFTY_22JUN2023_PE_43500, Qty -25.0
21:04 PM	Status changed from Error-Execution To Active
09:50 AM	Order Status is exchange rejected, going to Error-Execution

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After resolving the error by following the Daily process – 1 or by filling enough funds in your account for margin, do the following steps.

Delete the Deployed strategy by following the two steps given below.

Then follow the Daily process – 2 & 3 slides to deploy the strategy again. If the error persists even after resolving them, then contact support@tradetron.tech / skapi@sharekhan.com.



What ifs?

- Error execution- Close any open positions in TradeTiger and resolve the issue by referring the Notification Log in the deployed section in Tradetron
- Common error types: If the strategy is partially executed in TradeTiger, then the error is most probably margin related. If there is no position open in TradeTiger then the error is most probably token authentication related and the same should be reflected in the Notification Log
- If the deployment still causes error when margin is available and token has been authenticated, mail the screenshot of your Notification Log to skapi@sharekhan.com and support@tradetron.tech
- If you manually close the trades in TradeTiger when the trades are still open in Tradetron, immediately Delete/Archive the strategy from Deployed section to avoid triggering of stop losses and universal exit at 3:15 PM

Tradetron support

- ✓ One can write to support@tradetron.tech / skapi@sharekhan.com in case of any support or issues.

Additional know how - <https://www.youtube.com/@Tradetron>

Tradetron Support Contact : +91 8047189100