

FAQs on Lumpsum Purchase

- **Can I link multiple bank accounts to make the payment?**

Currently, only your default bank account linked with Mirae Asset Sharekhan can be used to make the payment.

- **I do not have net banking; can I use other modes for making payment?**

You may make the payment as per the mode availability by BSE. Units as per NAV applicable will be allotted basis the payment realization by AMC. Apart from net-banking, BSE gives option to transfer funds via UPI, RTGS/NEFT, One time mandate (OTM)/ACH etc. But net-banking is the most preferred mode of payment.

- **My order got rejected and money is debited from bank how will I get the refund?**

Once the order gets rejected for any reason after payment is made, the amount will be refunded by the respective AMC/ BSE. Money debited from your account will again be sent to the same bank account within 4-5 working days.

- **What happens if I place the order after the mentioned cut-off time?**

Your order will be processed the next working day and the payment link will be active for T+1 day post the order is processed.

- **Can I change the bank account linked with Mirae Asset Sharekhan from where I want to initiate the payment?**

You can change the default bank account linked with Mirae Asset Sharekhan which can be used to make the payment.

- **How do I initiate the payment?**

You will automatically get redirected to the net-banking page of your default bank after placing the order or from the link sent by BSE or by clicking “unpaid” payment status from the order report page.

- **In which mode can I make the purchases?**

Purchases can be made in both Demat and Non-Demat Modes as per the mode availability depending on your account type.

- **What happens if I make multiple payments for the same order?**

System will not allow you to make multiple payments for same order.

- **I have demat account in joint holding, system is not allowing me to make purchases in demat mode. How do I invest?**

If the mode of holding in DP is joint, you cannot make purchase in Demat mode. You can place your order in Non-Demat mode but the mode of holding will be single.

- **I had opened a DDPI/ EDIS account, system is not allowing me to place order in Demat mode. How do I place an order?**

Once Power of Attorney (POA) is submitted and approved, your Demat mode for Mutual Fund transactions can be enabled.

- **I have recently opened account with Mirae Asset Sharekhan but I cannot place any Mutual Fund order**

Once your UCC is created with BSE and KYC is approved, you can place the order in Non-Demat mode.

- **What are the payment realization timeline from BSE?**

These are managed by BSE. Please visit the link for more details:
<https://www.bsestarmpf.in/PaymentModeTAT.aspx>