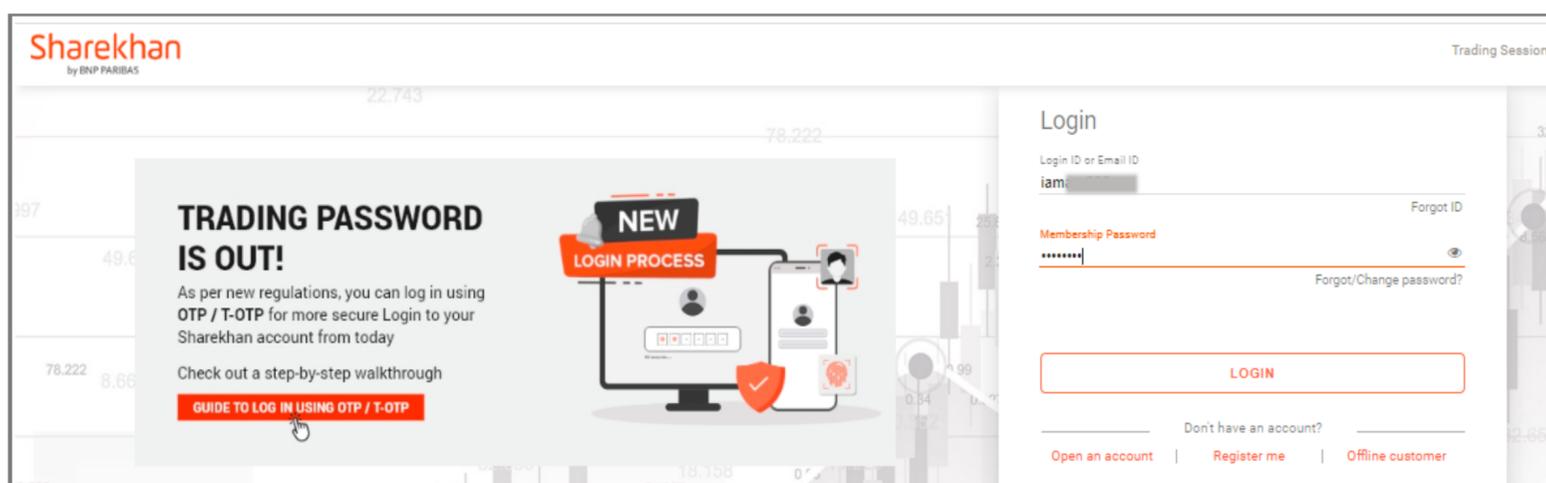


SHAREKHAN WEBSITE LOG IN JOURNEY USING OTP / T-OTP (Time-based OTP)

In light of **Regulatory guidelines**, the **Sharekhan Trading Password** has been **discontinued**. To log in, customers have to enter their Membership Password and an OTP or T-OTP. Let's see how it works:

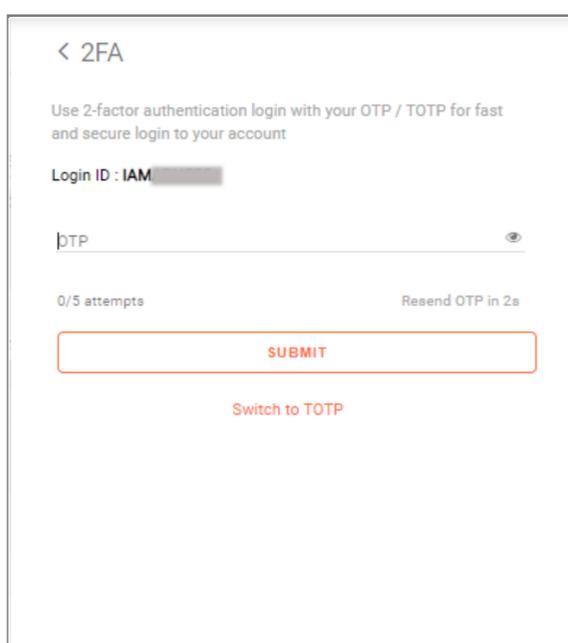
STEP 1

Once on the website www.sharekhan.com, you'll see a screen similar to the one below. To log in, enter your Login ID or Email ID and then enter your Membership Password. Then click on **LOGIN**.



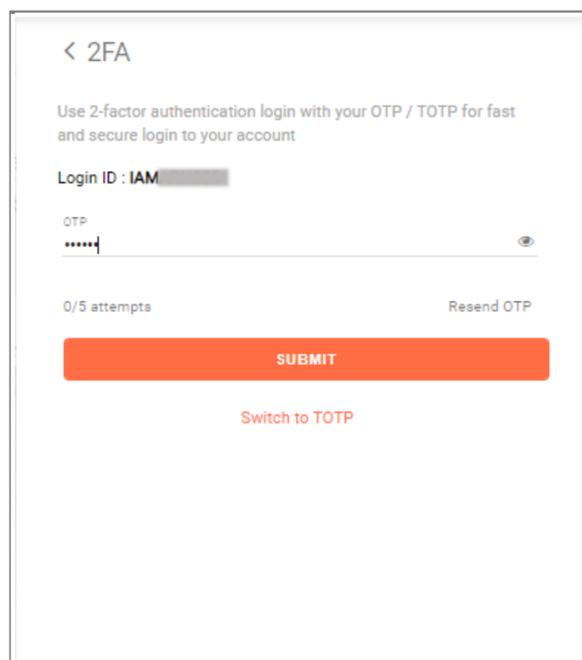
STEP 2

On clicking **LOGIN**, the following screen will become visible. Simultaneously, Sharekhan will send you a 6-digit OTP on your registered and verified Mobile Number and Email ID.



STEP 3

Enter the 6-digit OTP you will receive and click **SUBMIT** to log in to your Sharekhan account. It's that simple!



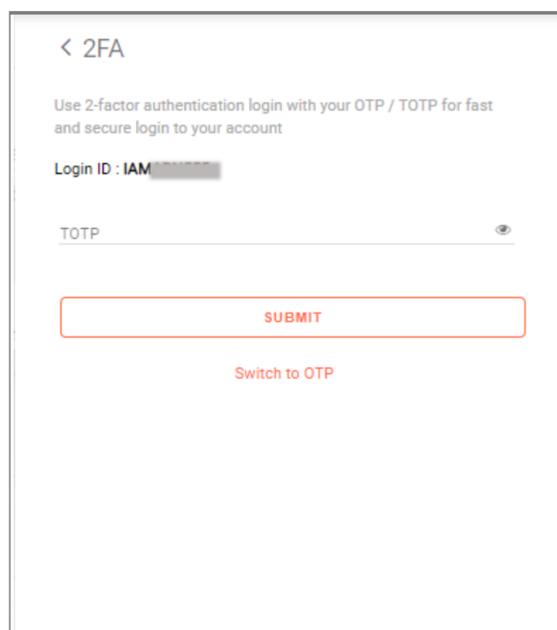
The screenshot shows a mobile app interface for 2FA login. At the top, there is a back arrow and the text '< 2FA'. Below this, a message reads: 'Use 2-factor authentication login with your OTP / TOTP for fast and secure login to your account'. The 'Login ID' is displayed as 'IAM' followed by a masked area. There is an 'OTP' input field with a 6-digit masked value and a toggle icon. Below the input field, it shows '0/5 attempts' and a 'Resend OTP' link. A prominent orange 'SUBMIT' button is centered, with a red link 'Switch to TOTP' below it.

STEP 4

As mentioned earlier, instead of using an OTP, you can also use a Time-based OTP (T-OTP) to log in to your account on the Sharekhan website.

To use a T-OTP to log in, simply click on **Switch to TOTP** below the **SUBMIT** button on the previous step (that is, after you've entered your Login ID / Email ID and Membership Password and hit **LOGIN**). The same process can be followed to switch back to OTP from T-OTP, if you prefer to, as seen in the following screenshot.

Not sure how to set up a T-OTP? Check out this step-by-step [video guide](#) or this step-by-step [PDF guide](#).



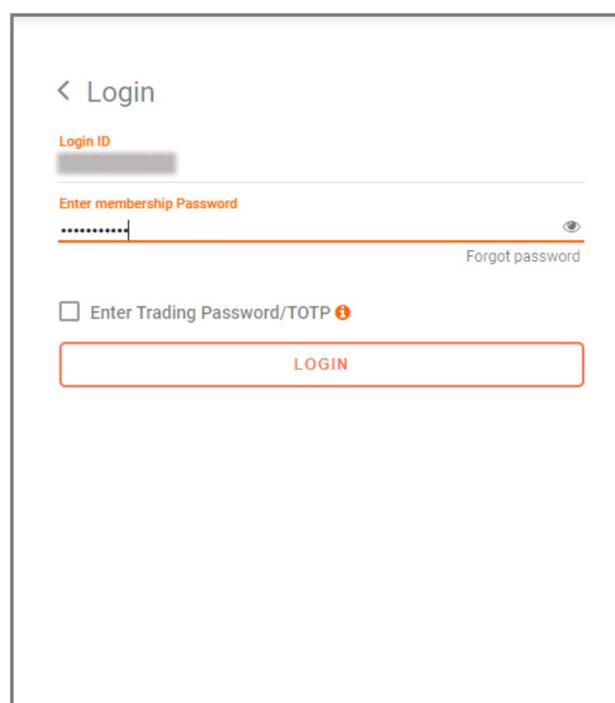
The screenshot shows the same 2FA login screen as in Step 3, but with the 'TOTP' input field instead of the 'OTP' field. The 'SUBMIT' button is now outlined in orange, and the red link 'Switch to OTP' is visible below it.

Not receiving an OTP on your Registered Mobile Number or Email ID?

You might need to verify it first! Let's quickly see how you can do that:

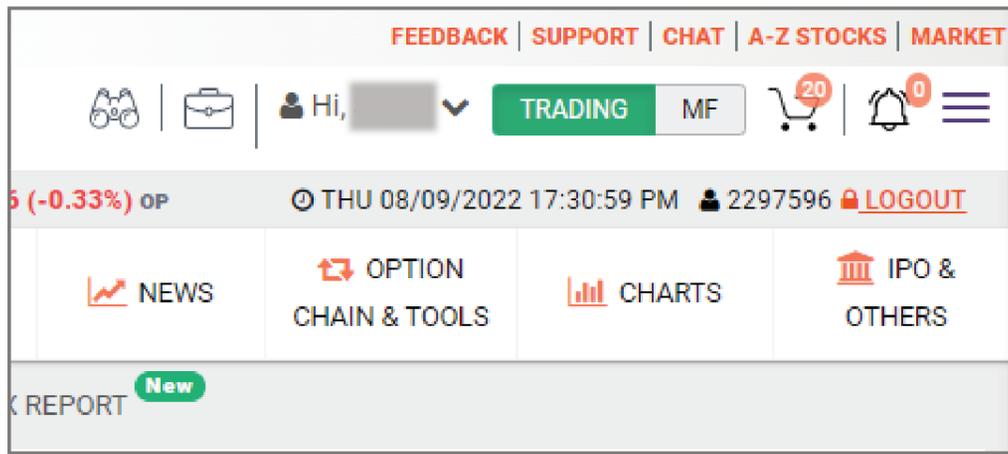
STEP 1

Log in to your Sharekhan account

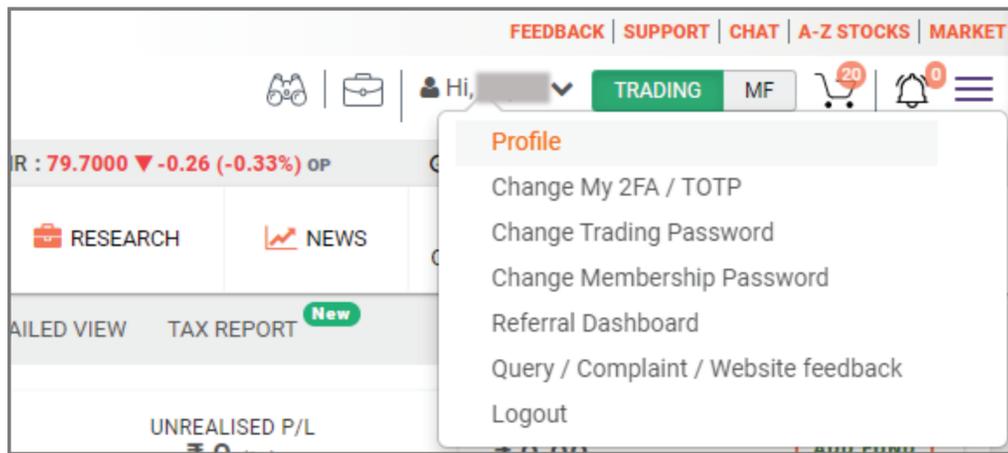


The screenshot shows the main login screen. At the top, there is a back arrow and the text '< Login'. Below this, there are three input fields: 'Login ID' (masked), 'Enter membership Password' (masked), and 'Enter Trading Password/TOTP' (with an information icon). A 'Forgot password' link is located to the right of the password fields. A prominent orange 'LOGIN' button is centered at the bottom.

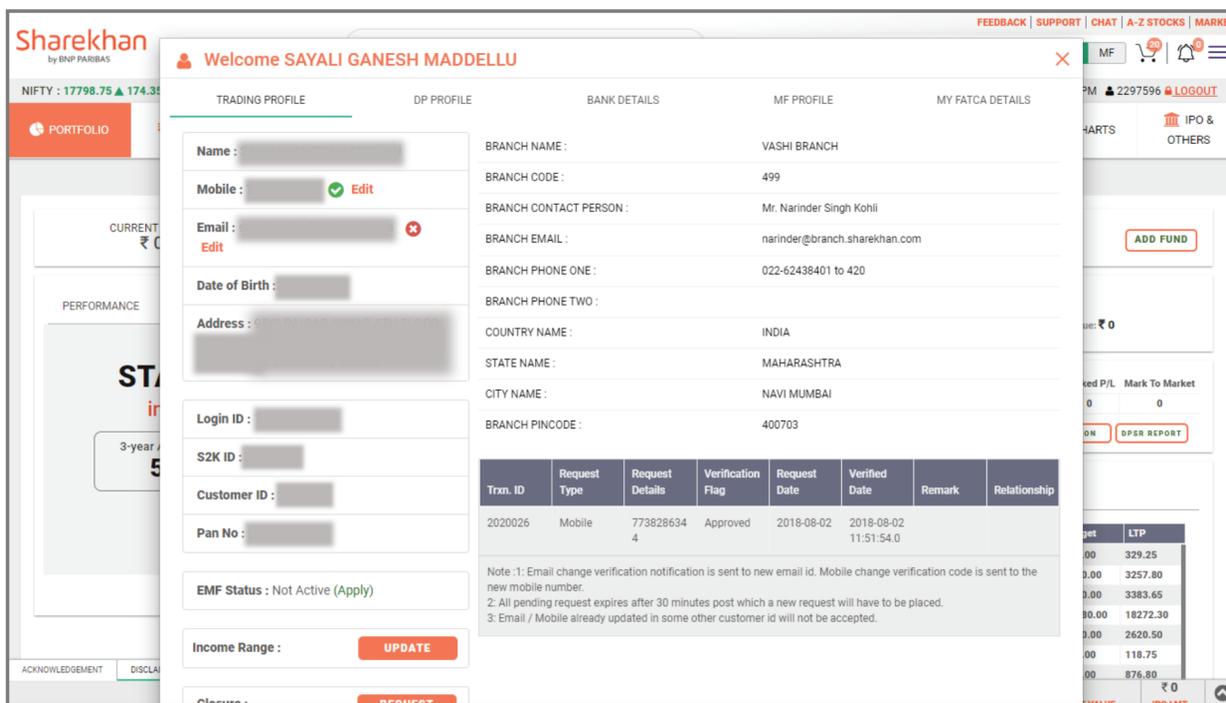
STEP 2 Hover over your name on the top-right corner of the screen, as seen here:



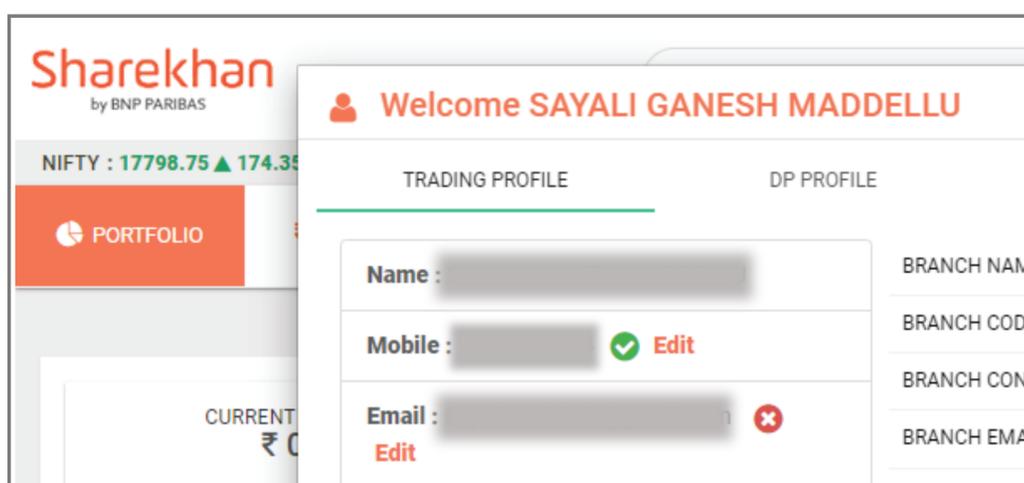
STEP 3 Click on **Profile** from the options that become visible, as seen here:



STEP 4 Under the **Trading Profile** tab, you will see your Mobile Number / Email ID:



STEP 5 Click the **Edit** button, follow the steps and verify the Mobile Number / Email ID:



What if I have forgotten my Membership Password?

Updating your Membership Password on the Sharekhan website in 2 steps:

- Tap [here](#), enter your Login ID, enter the Captcha and hit **SUBMIT**. You will receive an OTP on your Registered Mobile Number and Email ID.
- Confirm the OTP and you'll be taken to a screen where you can set up a new **Membership Password** that you can use to trade/invest with Sharekhan!

Updating your Membership Password on **TradeTiger** in 3 steps:

- Launch TradeTiger.
- On the Login window, enter your Login ID and click **Forgot Password** on the bottom-left corner of the window.
- You'll be redirected to a screen on the Sharekhan website where you can set up a new Membership Password that you can use to trade/invest with Sharekhan!

Physical Updation mode (NOT RECOMMENDED)

In case you want to update your details through the physical mode, follow the below process:

- Click [here](#) and download and print out the CMC form.
- Fill out and sign the form. The requested proof documents should be self-attested.
- Submit the duly filled and signed form at the branch nearest to you.